



Annual Report 2023

1 January – 31 December 2023

International Rehabilitation Council for Torture Victims

Central Business Registration No. 16 70 10 33



Table of Contents

STATEMENT BY THE IRCT MANAGEMENT	3
INDEPENDENT AUDITOR'S REPORT	4
MANAGMENT'S REVIEW	8
ACCOUNTING POLICIES	11
IRCT FINANCIAL RESULTS 1 JANUARY -31 DECEMBER 2023	14



Statement by the IRCT management

Today the Secretary-General and the Executive Committee have discussed and approved the Annual Report 2023 of IRCT for the financial year 1 January to 31 December 2023.

The Annual Report is presented in accordance with the provisions of the Danish Financial Statements Act applying to reporting class A, with the adjustments following from the Organisation's special conditions.

In our opinion the financial statements give a true and fair view of the Organisation's financial position as of 31 December 2023 and of its financial performance for the financial year 1 January to 31 December 2023.

The Management's Review includes in our opinion a fair presentation of the matters dealt with in the review.

Copenhagen, 14 March 2024

Secretary-General

Lisa Henry

Executive Committee: 2023-2026

Suraj Koirala, TPO Nepal

IRCT President

Robyn Smythe, STTARS, Australia

IRCT Vice- President

Taiga Wanyanja, Mahetso, Kenya

Treasurer

Yasser Abu Jamei, GCMHP,

Palestine Yasser

Dinali Fernando, Libertas, USA

Angelina Ospina, CAPS, Colombia

Congela Og 2 R

Quali Fernancels

Kolbassia Haoussou, FFT, United

Kingdom



Independent Auditor's Report

To the Management of the International Rehabilitation Council for Torture Victims

Opinion

We have audited the financial statements of the International Rehabilitation Council for Torture Victims for the financial year 1 January - 31 December 2023, which comprise income statement, balance sheet and notes, including a summary of significant accounting policies, for the Organisation. The financial statements are prepared under the Danish Financial Statements Act, with the adjustments following from the Organisation's special conditions.

In our opinion, the financial statements give a true and fair view of the financial position of the Organisation at 31 December 2023, and of the results of the Organisation's operations for the financial year 1 January - 31 December 2023 in accordance with the Danish Financial Statements Act with the adjustments following from the Organisation's special conditions.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs) and the additional requirements applicable in Denmark. Our responsibilities under those standards and requirements are further described in the "Auditor's Responsibilities for the Audit of the Financial Statements" section of our report. We are independent of the Organisation in accordance with the International Ethics Standards Board for Accountants' International Code of Ethics for Professional Accountants (IESBA Code) and the additional ethical requirements applicable in Denmark, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.



Management's Responsibilities for the Financial Statements

Management is responsible for the preparation of financial statements that give a true and fair view in accordance with the Danish Financial Statements Act, and for such internal control as Management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, Management is responsible for assessing the Organisation's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting in preparing the financial statements unless Management either intends to liquidate the Organisation or to cease operations, or has no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs and the additional requirements applicable in Denmark will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit conducted in accordance with ISAs and the additional requirements applicable in Denmark, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

 Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.



- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Organisation's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by Management.
- Conclude on the appropriateness of Management's use of the going concern basis of accounting in preparing the financial statements and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Organisation's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Organisation to cease to continue as a going concern.
- Evaluate the overall presentation, structure, and contents of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that gives a true and fair view.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Statement on Management's Review

Management is responsible for Management's Review.

Our opinion on the financial statements does not cover Management's Review, and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read Management's Review and, in doing so, consider whether Management's



Review is materially inconsistent with the financial statements or our knowledge obtained during the audit, or otherwise appears to be materially misstated.

Moreover, it is our responsibility to consider whether Management's Review provides the information required under the Danish Financial Statements Act.

Based on the work we have performed, we conclude that Management's Review is in accordance with the financial statements and has been prepared in accordance with the requirements of the Danish Financial Statement Act. We did not identify any material misstatement of Management's Review.

Copenhagen, 14 March 2024

Redmark

Godkendt Revisionspartnerselskab Company reg. no. 29 44 27 89

Henrik Juul Thomsen

State Authorised Public Accountant

mne33734



Management's Review

IRCT is a private non-partisan, and not-for-profit organisation and is the leading global association on torture rehabilitation with 164 members in 76 countries. The association is governed by its members and aspires to be the global unified voice of the torture rehabilitation movement. The IRCT is uniquely positioned to take the lead in the identification and implementation of global standards and evidence-based approaches to rehabilitation, in sharing knowledge on rehabilitation, advocating for the global ban on torture and supporting survivors to seek justice and promoting the sustainability of the movement.

The IRCT organisation is working under a strategic plan for the period 2022-2025 and the financial result for the year shall be seen within the structure of this plan. The plan is outlined in three goals:

- 1. Healing with the overall aims:
 - improved rehabilitation capacity of member centres.
 - improved rehabilitation of survivors through support to livelihoods.
 - improved survivor agency through provision of safe and inclusive spaces.
- 2. Justice with the overall aim that:
 - forensic evidence and expert opinions contribute to increased State accountability and justice for survivors through public exposure of violations, strategic litigation, and public advocacy.
- 3. Strong organisation with the overall aim that:
 - the IRCT is a strong and ethical organisation in the antitorture ecosystem and is a preferred partner to other organisations, donors, and its members in the anti- torture ecosystem.

The expenditure of the organisation is presented along these goals.



Summary of results

For the period 1 January - 31 December 2023, the IRCT has a result of 7,0 tEUR. The income of the period totals 1.903 tEUR, covering expenditure of 1.896 t EUR. The total equity is 378 tEUR.

Income

The income of 1.903 tEUR against a budget which was slightly higher reflects the fact that the EU grant was promised but received much later than expected. Therefore, income and related expenditures were lower than budgeted.

This also impacted the annual budget planning, as some projects had to start late in 2023 crossing into 2024, so full effects spanned across 2023 and into the new year. With funding grants signed with Sigrid Rausing Trust, the EU, and the Swiss Foreign Ministry during 2023, IRCT has multi-year funding secured in its pipeline.

Income projections for budget 2024 match funds already secured.

Expenditure

It was possible to keep the expenditure level in line with the actual funding while still preparing the organization to respond with agility for increased activities that can be carried out in the coming years.

A goal for IRCT is to support the member centers as much as possible, including providing subgrants to the members. In 2023, it was planned to distribute substantial amounts with EU subgrants. But due to the EU's late implementation starting date of June 2023, the process of subgrant application calls, reviews, and evaluations to ensure quality, and then the assessments of members to handle EU requirements and conduct financial partner assessments took the period of Sept.-Dec. 2023.

Funds for subgrants reached the selected 17 centers, plus emergency grants, in January 2024. Therefore, these project expenditures will show up in 2024 not 2023 as planned.

Reserves

In 2023, the activities of IRCT led to a result of 7,0 tEUR. This amount will be used to increase of the reserves by 7 tEUR to 378 tEUR.

According to IRCT's reserve policy, a minimum financial reserve is to be built up and maintained to ensure that; 1. the costs of the organisation can be met for at least six months without income; 2. liabilities can be met in the event of service closure. The reserve may only be accessed with Executive Committee approval.



Significant events

Healing:

- In the course of 2023 IRCT continued to respond to torture survivors and traumatized persons from Russia's invasion of Ukraine- lessons learned webinar.
- Improved torture rehabilitation through active use of Global Standards on Rehabilitation GSR- 52% of members are now utilizing this. Regional trainings on GSR were held in Philippines and Columbia with a total of 22 members from 19 countries upgrading their technical skills. Late in 2023, the World Medical Association endorsed the IRCT Global Standards on Rehab.
- Livelihoods: 12 subgrants in action to IRCT members resulting in improved household economy, better individual problem solving, independence and confidence.
- Special section of Torture Journal on Survivor Engagement was published.
 The Steering Committee for Survivor Engagement proposed IRCT GA amendment to establish a Survivor Advisory board. This was passed in Oct. 2023.

lustice:

- Successful cases- British- Iranian dual national released from detention.
- Improved legislation in Philippines and South Africa.
- 'Hearing for Healing'- Special Rapporteur on Torture- first ever femalelistened for 3 days to 15 survivors in Colombia Nov. 2023

Strong Organisation:

- Membership fees paid by Members financed: 2 Emergency/extraordinary grants to Palestine- hotline for survivors and extraordinary support, 1 for TOL, Zimbabwe, 1 for ICAR, Romania and 1 for FediCongo, DR Congo.
- 3 year contract signed with EU #UnitedAgainstTorture Consortium
- 3 year contract with Swiss govt.
- Virtual General Assembly- new Council, decision to create a Survivor Advisory board- hit targets on diversity.
- Staff changes- successful recruitment and onboarding of Director of Operations, including anti-corruption and safeguarding.



Accounting Policies

The 2023 Annual Report of the IRCT has been presented in accordance with the provisions of the Danish Financial Statements Act applying to reporting class A, with the adjustments following from the Organisation's special conditions.

The Annual Report is prepared consistently with the accounting policies applied last year.

General about recognition and measurement

Income is recognised in the income statement as when it is earned. Any costs are also recognised in the income statement.

Assets are recognised in the balance sheet when it is likely that future economic benefits will flow to the Organisation and the value of the asset can be measured reliably.

Liabilities are recognised in the balance sheet when it is likely that future economic benefits will flow from the Organisation and the value of the liability can be measured reliably.

The recognition and measurements take into account predictable losses and risks arising before the year-end reporting and which prove or disprove matters that existed at the balance sheet date.

Income Statement

Grant income

Income from grants is reflected as income in the annual accounts when the expenditure associated with the grant has been incurred. Government grants are recognized in profit or loss on a systematic basis over the periods in which the organization recognizes expenses for the related costs for which the grants are intended to compensate. Received disbursement of grants not yet spend is reflected as a donor pre-payment (deferred income) in the balance sheet. Not yet received donor grants for incurred expenses is reflected as a donor receivable in the balance sheet.

Restricted and unrestricted income

Restricted income is attributed only to those activities and periods that are eligible under the specific grant agreement and cannot be used for any other purpose than stipulated. Unrestricted income is attributed to incurred expenditure not



otherwise covered during the grant period, and in line with overall donor requirements.

Other external costs

Other external costs include costs relating to administration, premises, consultancies etc. Furniture and computer equipment are expensed in the year of acquisition.

Staff costs

Staff costs comprise wages and salaries, including holiday pay and pensions and other costs for social security etc. for the Organisation's employees. Repayments from public authorities are deducted from staff costs.

Balance Sheet

Receivables

Receivables are measured at amortised cost which usually corresponds to nominal value. The value is reduced by write-down to meet expected losses.

Accruals, assets

Accruals recognised as assets include costs incurred relating to the subsequent financial year.

Prepayments

Prepayments recognised as assets include costs paid before year-end but relating to the subsequent financial year.

Equity and Reserves

Core Capital and Reserves represents the Organisation's equity. The reserves comprise distributed surpluses restricted for specific purposes. Retained earnings comprise surpluses and deficits accumulated over the years.

Donor grants (deferred income)

Deferred grant prepayments (deferred income) comprise restricted grants relating to subsequent financial year. Prepayments are measured at cost.

Liabilities

Liabilities are measured at amortised cost equal to nominal value.



Foreign currency translation

Transactions in non-Euro currencies are translated to Euro at the monthly average EU exchange rates. Exchange differences arising between the rate on the transaction date and the rate on the payment date are recognised in the income statement as a financial income or expense.



IRCT Financial results 1 January – 31 December 2023

Income Statement

		2023	2022
	Note	Euro	Euro
<u>Income</u>			
Unrestricted grants	1	375.273	367.709
Restricted grants	2	1.498.834	1.845.587
Consultancies income		28.688	102
Total Income		1.902.795	2.213.398
Expenses			
Healing	3	-860.876	-1.079.638
Justice	4	-770.846	-677.775
Strong Organisation	5	-264.079	-451.338
Total Expenses		-1.895.801	-2.208.751
Profit/loss for the year		6.994	4.647
Proposed distribution of profit/loss			
Retained earnings		6.994	4.647
		6.994	4.647



Balance

	Note	2023 Euro	2022 Euro
<u>Assets</u>	Note	Euro	Luio
7.55-2.5			
Donor grants (receivables)	6	0	4.462
Centre receivables		12.577	33.425
Other receivables		115.752	3.254
Prepayments		22.661	18.089
Deposits		14.347	6.051
Receivables		165.337	65.281
Cash and cash equivalents		815.257	1.110.023
Total assets		980.594	1.175.304
<u>Equity</u>			
Restricted reserves		365.000	365.000
Retained earnings		13.481	6.487
Total equity	9	378.481	371.487
Current liabilities			
Donor grants (deferred income)	7	478.030	683.368
Centre payables		0	27.156
Project payables		9.768	3.094
Trade payables		53.601	52.203
Other payables	8	60.711	37.996
Total current liabilities		602.110	803.817
Total liabilities		602.110	803.817
Total equity and liabilities		980.591	1.175.304
Contingencies etc.	10		



Notes 1 - 2

	2023	2022
	Euro	Euro
Note 1: Unrestricted grants		
Other (Organisations and Individuals)		
Sigrid Rausing Trust	232.455	197.406
Be Thou My Vision Foundation	93.789	71.524
Globalt Fokus	1.959	6.217
Danish trusts and foundations	0	26.887
Membership contributions	38.181	58.538
Individuals: Residents Denmark and EU	5.033	6.569
Individuals: Residents elsewhere	3.856	568
	375.273	367.709
Note 2: Restricted grants		
Niekianal		
National governments		
Denmark: Ministry of Foreign Affairs "Strategy"	1.209.086	1.210.003
Denmark: Ministry of Foreign Affairs "Digital Resilience"	29.667	58.902
Swiss: Ministry of Foreign Affairs "Global Indicator"	0	65.467
Swiss: Ministry of Foreign Affairs	39.776	0
Multilateral institutions:		
European Commission	100.050	0
EU: "United Against Torture"	108.058	0
Other (Organisations and Individuals)		
Sigrid Rausing Trust: "Ukraine Response" & "COVID-19"	5.284	186.959
USAID: "eLearning"	78.975	19.720
Be Thou My Vision Foundation: "Livelihood"	0	13.539
Novo Nordisk Fonden: "Humanitarian Support"	0	194.674
Globalt Fokus: "eLearning" & "Tech4Democracy"	15.179	36.249
Membership contributions: "Torture Journal"	11.221	21.345
Membership contributions: "Global Indicator"	0	30.386
Other	1.588	8.343
	1.498.834	1.845.587



Notes 3 - 5

)23 iro				022 uro	
Note 3: Healing	Members	Salary	<u>Non-</u> <u>Salary</u>	Support*)	Members	Salary	<u>Non-</u> <u>Salary</u>	Support
Global Rehabilitation Capacity	50.048	103.250	181.709	58.887	177.904	97.742	216.427	75.988
Livelihoods	105.535	54.531	5.628	38.490	288.633	43.422	18.189	11.763
Survivor Engagement	40.375	119.346	47.418	55.659	66.796	53.624	6.610	22.540
	195.958	277.127	234.755	153.036	533.333	194.788	241.226	110.291
Note 4: Justice								
Torture Exposed	10.320	68.555	176.947	69.504	0	61.269	159.736	56.699
Strengthening Laws and Policies	78.902	107.312	76.816	60.029	80.541	34.407	122.324	37.033
Impactful Advocacy	0	29.393	12.367	80.701	24.000	50.698	24.420	26.648
	89.222	205.260	266.130	210.234	104.541	146.374	306.480	120.380
Note 5: Organisational Develop	<u>ment</u>							
Strong Organisation	0	133.731	124.442	5.906	36.189	110.587	173.407	131.155
	0	133.731	124.442	5.906	36.189	110.587	173.407	131.155
	285.180	616.117	625.327	369.176	674.063	451.749	721.113	361.826

^{*)} salary costs of 182 tEUR are included in the Support costs column for 2023



Notes 6 - 8

	2023 Euro	2022 Euro
Note 6: Donor Grants (receivables)		
CBSS: "Country Based Support Scheme"	0	4.462
	0	4.462
Note 7: Donor payables		
Denmark: Ministry of Foreign Affairs	5.960	640.751
Denmark: Ministry of Culture	0	5.098
Switzerland: Ministry of Foreign Affairs "Global Indicator"	35.225	0
Sigrid Rausing Trust	8.265	13.549
USAID	0	4.851
Be Thou My Vision Foundation	67.038	0
EU - United Against Torture	341.773	0
Globalt Fokus	18.120	17.320
Convention Against Torture Initiative	1.649	1.649
Membership contributions	0	150
	478.030	683.368
Note 8: Other payables		
Other accruals	25.902	17.906
Holiday pay reserves	26.687	18.196
Other salary payables (ATP, FerieKonto etc.)	8.122	1.894
	60.711	37.996



Notes 9 - 10

	Core capital	Restricted funds	Retained earnings	In total
Note 9: Equity				
Equity 1 January 2023	0	365.000	6.487	371.487
Distribution of profit/loss	0	0	6.994	6.994
Equity 31 December 2023	0	365.000	13.481	378.481

Note 10: Contingencies etc.

Operation lease

The Organisation has entered into operating lease contracts on IT software (SaaS) with a residual lease payment of 8 tEUR (2022: 8 tEUR).

Tenancy agreements

The IRCT entered into a new tenancy agreement for the Copenhagen office as of 1 January 2022, which can be terminated with a 3 months' notice. The liability amounts to 13,3 tEUR (2022: 7 tEUR).

The Brussels office tenancy agreement can be cancelled with 183 days/6 months' notice. The liability amounts to 6,4 tEUR (2022: 2tEUR).



Regnskab over indsamlingen IRCT

(Kun til brug for regnskaber, hvor det indsamlede beløb er på 50.000 kr. eller derunder.)

Oplysninger om indsamlingen

Indsamlingsnævnets sagsnr.: >insert new number from indsamlingsnævnet<

Indsamlers navn(e): IRCT Internaional Rehabilitation Council for Torture victims

Indsamlingsperiode: 1. januar 2023 - 31. december 2023

Indsamlingskontoens registrerings- og kontonummer: indsamlet via hjemmeside link/mobi

1) Oplysninger om indtægter og udgifter

Felt nr.	Indsamlingsregnskab	Beløb
001	Indkomne bidrag og øvrige indsamlingsindtægter	37.546,00 kr.
002	- Administrationsudgifter	3.637,00 kr.
003	Indsamlingens overskud	33.909,00 kr.

2) Specifikation af administrationsudgifter forbundet med indsamlingen (fx gebyr til Indsamlingsnævnet):

Felt	Administrationsudgifter	Beløb
nr.	<u> </u>	-
200.1	Gebyr til indsamlingsn⊡net	3.637,00 kr.
200.2		kr.
200.3		kr.
200.4		kr.
200.5		kr.
200.6		kr.
200.7		kr.
200.8		kr.
200.9		kr.
200	I alt	3.637,00 _{kr.}

3) Anv	vendelse af indsamlingens overskud		
Felt nr.	Hvad er indsamlingens overskud	anvendt til?	Beløb
300.1	Support grant til behandlingscent	er i Congo	33.909,00 _{kr.}
300.3			kr.
300.3			kr.
300.4			kr.
300.5			kr.
300.6			kr.
300.7			kr.
300.8			kr.
300.9			kr.
300	Anvendt i alt		33.909,00 _{kr} .
301	Eventuelt resterende overskud herefter, der endnu	ikke er anvendt	0,00 kr.
Unders Undert i over bekend OBS: Ve lemmer.	§ 8, stk. 4 i indsamlingsbekendtgørelsen ¹ . krifter egnede er ansvarlige for indsamlingen og erklære ensstemmelse med reglerne i indsamlingslo ltgørelsens § 8, stk. 2. d indsamlinger afholdt af fysiske personer; komiteer, s Ved indsamlinger afholdt af juridiske personer skal in n medansvarlige for indsamlingen.	oven ² og indsamlingsbeker skal blanketten underskrives af all	ndtgørelsen, jf.
Dato: June 27, 2024 Navn: Lisa Henry, Secretary General, IRCT Underskrift Underskrift Dato: Navn:			
Navn:			

Underskrift

 $^{^{1}}$ Bekendtgørelse nr. 160 af 26. februar 2020 om indsamling m.v.

² Lov nr. 511 af 26. maj 2014 om indsamling m.v. med senere ændringer.

Vejledning til Regnskabsblanket

Vejledning
Indsamlingens samlede indtægter i indsamlingsperioden anføres.
Indsamlinger og bidrag fortolkes i overensstemmelse med indsamlingslovens § 1, stk. 1 og
stk. 3, herunder også hvorvidt salg anses som værende en del af indsamlingen.
Indsamlingsloven § 2 oplister, hvilke indsamlinger og bidrag, der ikke skal indgå i regnskabet,
ligesom bl.a. kontingenter ikke skal indgå i indsamlingsregnskabet.
I rubrikken overføres summen fra Felt nr. 200
Indsamlingens overskud beregnes som Indkomne bidrag (Felt nr. 001) fratrukket eventuelle
Administrationsudgifter (Felt nr. 002).
Der skal føres regnskab over samtlige indtægter og udgifter forbundet med
indsamlingen, jf. indsamlingsbekendtgørelsens § 8, stk. 1.
Specifikationens sum føres op i Felt nr. 002 Administrationsudgifter.
Hvis der er afholdt yderligere administrationsudgifter, end der kan specificeres i
skemaet, kan særskilt specifikation vedlægges som bilag.
Anvendelsen af indsamlingens overskud skal være specificeret, jf.
indsamlingsbekendtgørelsens § 8, stk. 1, nr. 2.
Hvis overskuddet er anvendt til yderligere formål, end der kan specificeres i skemaet,
kan særskilt specifikation vedlægges som bilag.
Hvis indsamlingens overskud ikke er anvendt fuldt ud på tidspunktet for regnskabets
aflæggelse, angives beløbet her.
Beregnes som Felt nr. 003 Indsamlingens overskud fratrukket Felt nr. 300 Anvendt i alt.
Inden ét år fra regnskabets aflæggelse skal de ansvarlige indsende en erklæring
om anvendelsen af indsamlingens overskud til Indsamlingsnævnet, jf. § 8,
stk. 4 i indsamlingsbekendtgørelsen. Se blanket "Overskudserklæring".

Såfremt der er yderligere spørgsmål til udfyldelse af Regnskabsblanketten, kan Civilstyrelsen kontaktes på telefon 33 92 33 34 mandag-fredag mellem kl. 09.00 og 12.00 eller kontrol@civilstyrelsen.dk, henvis gerne det relevante sagsnr.